



Fetch

Policy Document Retriever:

Automate document retrieval, storage, and distribution.

Fetch automatically retrieves needed documents from carrier sites. Once retrieved, Fetch emails the document to the named recipient and stores a record of the event internally.

Fetch Capabilities:

Fetch requests can be set up individually to retrieve a single document related to a policy change, or in a batch via .CSA upload to handle numerous requests at once, as might be needed when working an activity list provided by a carrier.

Service Request Integration allows a CSR to set up a fetch request as part of a service request. Once the documents are retrieved, they are programmatically attached to the service request and the request is closed as complete.

Automatic Follow Up means Fetch continues to search for requested documents for five consecutive days following the initial request. If the documents are still not available on the carrier's site and manual work is required, a service request appears in the CSR's queue with the status: Policy Documents Requested.

Filter

99 items found, displaying 1 to 15 [First/Prev] 1, 2, 3, 4, 5, 6, 7 [Next/Last]

Request #	Batch #	Carrier	Policy Id	Customer Name	Effective Date	LOB	Request Type	Date Requested	Doc. #	Status	Document	Date Delivered
219315		Progressive	912788283	John Majors	01/19/17	Personal Auto	Endorsement	01/19/17	1	Fetching		
219314		MetLife	A1092023000	JOSEPH ZITO	01/06/17	Personal Auto	Endorsement	01/19/17	1	Fetchd	View	01/19/17
219313		MetLife	A3621954150	Paula Louise Koppenhaver...	11/15/16	Personal Auto	Endorsement	01/19/17	1	Fetching		01/19/17
219312		PacificSpclty	ENX0056130	Kevin J Chen and Cynthia ...	01/05/17	Homeowners	Endorsement	01/19/17	1	Error		01/19/17
219311		Progressive	02834433	Joshua Dade Contractor	01/03/17	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219310		Progressive	036546880	Patronus Systems, Inc	01/06/17	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219309		Progressive	038468691	MIRACLE MILESTONE	01/02/17	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219308		Progressive	911033200	Ledrae A Tiggs	01/05/17	Personal Auto	Endorsement	01/19/17	1	Fetching		
219307		Progressive	034560071	Steele Silverwood Care Ho...	01/05/16	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219306		Progressive	912455220	Grady Edward Haddock	12/29/16	Personal Auto	Endorsement	01/19/17	1	Fetching		
219230	17629	Safeco	Y7869533	Steven D Sabala	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219229	17629	Safeco	Y7796686	Scott Wheatley	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219228	17629	Safeco	X5632753	Getahun Gebreselassie	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219227	17629	Safeco	X5240599	SUNG BAI	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219226	17629	Safeco	UX9110324	Michael Fitzpatrick	03/05/17	Personal Umbrella	Verify Renewal	01/19/17	1	Manual		

Submit Single Fetch Request
Submit Batch Fetch Request
Upload Batch Fetch CSV
Fetch Requests Report

